

Terms and Conditions for CPF Volunteering Seasonal Event 5 Contest

This **CPF Volunteering Seasonal Event 5** Contest (the “**Contest**”) is a contest that is organised by the Central Provident Fund Board (the “**Board**”) and it has two challenges:

- Challenge 1) participants must complete a quiz correctly and submit a survey with complete answers (“Challenge 1”),
- Challenge 2) participants must upload their submission (accessory design) (“Challenge 2”).

The Contest and all participations, entries and submissions are subject to and governed by these Terms and Conditions (the “**Terms**”).

1. General

1.1 By submitting your registration and/or participating in the Contest, you expressly acknowledge that you have read and understood these Terms and have agreed to be subject to and bound by these Terms, which shall form a binding legal agreement between you and the Board with respect to the Contest.

2. Registration

2.1 The Contest will start on 28 April 2024, unless otherwise notified by the Board via the CPF Volunteering Mobile App (“**App**”).

2.2 You must sign up through the App by 31 May 2024. For the avoidance of doubt, you may sign up for either Challenge 1 or Challenge 2 or both Challenges.

2.3 You must comply with the following requirements for successful registration:

- (a) You must be registered as a CPF volunteer in the App;
- (b) You must sign up for the Contest via the App;
- (c) Be a Singapore citizen or Singapore permanent resident, residing in Singapore; and
- (d) Be above the age of 16 at the point of participation in the Contest.

2.4 Registrations submitted elsewhere or through other means will not be considered.

2.5 You represent and warrant that all information provided by you in your registration and participation in the Contest are true, accurate and complete.

3. Eligibility Criteria

3.1 This Contest is open to all persons who meet the following criteria:

- (a) Have successfully registered to participate in the Contest as per the requirements set out in **Clause 2.3**; and
- (b) Does not fall within the groups of persons set out in **Clause 3.2**.

3.2 The following groups of people are not eligible for this Contest, and the Board reserves the right to disqualify any participant whom the Board believes and/or has reasonable ground to believe is not eligible:

- (a) all of the Board's employees, interns, secondees or contract personnel at the Board who are involved in organising and working on the Contest; and
- (b) any other party involved in the administration and execution of the Contest.

3.3 It is your responsibility to ensure that you are eligible to participate in the Contest.

3.4 Your participation in the Contest is at your own cost and expense.

4. Withdrawal and Disqualification

4.1 You may, without any notice or liability by the Board, be immediately disqualified from participating in this Contest if the Board in its sole and absolute discretion determines that:

- (a) your registration contains false, inaccurate and/or incomplete information;
- (b) there is an existing or potential conflict of interest in respect of your participation in the Contest;
- (c) you do not meet the eligibility criteria for participation in this Contest;
- (d) you breach any of these Terms or violate any applicable law, regulation or third-party and Intellectual Property rights; or
- (e) you have submitted entries for the Contest from more than one App account. Only submissions from one App account per participant will be considered, regardless of the number of entries or App accounts used by the participant to enter the Contest. Creation of multiple/duplicate App accounts by participants to submit/participate more than once shall be considered a form of deception and is strictly prohibited, and such participant(s) will be disqualified and his/her participation/entries invalidated.

5. Code of Conduct

5.1 You shall not act in an unprofessional, inappropriate and/or offensive manner, including verbal or physical abuse, or use inappropriate or offensive language, or do anything to cause or potentially cause harm to others.

5.2 You shall not tamper or attempt to tamper with the registration process or the operation of the App which hosts the Contest, including:

- (a) submitting multiple entries by using bots, macros, scripts or by any other means; or
- (b) introducing viruses, Trojan horses, worms or other such malicious programs into the App.

6. Submissions for Contest

6.1 Challenge 1: All entries must meet the following requirements to be valid:

- (a) submitted by 31 May 2024;
- (b) be in English;

- (c) answer all quiz questions correctly; and
- (d) submit complete survey answers and responses to all the survey questions.

6.2 Challenge 2: All entries must meet the following requirements to be valid:

- (a) submitted by 31 May 2024;
- (b) be in English;
- (c) File submitted type should be in (.jpeg or .png); and
- (d) To meet any other requirements set forth by the Board in the challenge description within the App.

6.3 By submitting your entry, you confirm that:

- (a) it is your original work and does not infringe the Intellectual Property (as defined below) or other rights of any person or entity;
- (b) it has not been previously published, sold or submitted in any other competition, promotion, or contest;

6.4 The Board reserves the right to validate your submission in order to determine your eligibility for the prize.

7. Prizes

7.1 To stand a chance at winning Challenge 1, participants in the Contest must:

- (a) Earn a "S5 Finisher" digital badge by successfully completing all Contest challenges within the App;
- (b) be the fastest 110 participants to earn the "S5 Finisher" digital badge; and
- (c) provide complete answers to the survey and correctly answer all the quiz questions in the quiz challenge for the Contest.

7.2 To stand a chance at winning Challenge 2, participants must:

- (a) Upload your submission within the App; and
- (b) be one of the best 3 designs

7.3 All winners will be contacted by email in the form of an email sent from the Board's CPF Volunteers email address at volunteer@cpf.gov.sg, by 30 June 2024 (or such other date as the Board may notify via the App). The Board will, in its sole and absolute discretion, select the winning entries. All decisions by the Board are final.

7.4 Winners of the Challenge 1 will receive the following prizes:

- (a) 1st to 25th winners: A pair of one-day tickets to Universal Studios Singapore, Resorts World Sentosa
- (b) 26th to 50th winners: A pair of one-day tickets to S.E.A. Aquarium, Resorts World Sentosa
- (c) 51st to 110th winners: Ya Kun \$5 Cherish App credits

7.5 Winners of Challenge 2 will receive the following prizes:

- (a) 1st prize: \$80 Cash + 10x\$5 Ya Kun Cherish App credits
- (b) 2nd prize: \$50 Cash + 6x\$5 Ya Kun Cherish App credits

(c) 3rd prize: \$20 Cash + 4x\$5 Ya Kun Cherish App credits

- 7.6 In the event that there are fewer winners than available prizes, the Board reserves the right, in its absolute discretion, to alter the criteria for determining winners after the Contest has ended. The Board's decision on this shall be final and conclusive.
- 7.7 All prizes are determined by the Board in its sole and absolute discretion. The Board reserves the right at any time to change the prizes available, including substituting any prize with other items. The Board is not responsible for any defects in the prizes. The Board will not entertain any requests from the Winners to exchange, replace or negotiate on the prizes awarded.
- 7.8 Non-cash prizes cannot be exchanged for cash or other prizes. If a prize is unclaimed by any winner within one (1) month from the date of announcement of the prizes, the Board may in their sole and absolute discretion, forfeit the prize entirely and/or select an alternate winner to receive the prize.
- 7.9 You acknowledge and agree that each prize may be subject to such other terms and conditions as may be imposed by any sponsor or third-party provider engaged by us to provide the prizes (if any).

8. Confidentiality

- 8.1 You shall not disclose or release to any third party any information or materials relating to the Contest which is not publicly available information.

9. Intellectual Property

- 9.1 "**Background IP**" means IP which is created prior to or independently of the Contest.
- 9.2 "**Foreground IP**" means IP (including future IP) which results from or is generated pursuant to or for the purpose of the Contest.
- 9.3 "**Intellectual Property**" or "**IP**" means patents, copyright, trademarks, domain names, get-ups, inventions, registered and unregistered design rights, database rights, integrated circuit topography, geographical indications and all other similar rights of whatever nature wherever in the world arising.
- 9.4 Nothing in these Terms shall affect your right or the Board's right to own or licence Background IP.
- 9.5 All Foreground IP created by you shall belong to the Board, and you warrant that you have the authority to transfer or assign such Foreground IP to the Board.
- 9.6 By participating in the Contest, you hereby grant the Board and/or authorized third parties, free of any additional charge, a non-exclusive license to use your background IP (if any) for the purposes of the Contest. For the avoidance of doubt, the Board reserves the right to use your design(s) submitted for Challenge 2 for future usage by itself and/or by its authorized third parties.

- 9.7 You undertake to do all acts and things and sign and execute all such documents as the Board may reasonably request to perfect, protect or enforce any of the rights granted or promised to the Board under these Terms.
- 9.8 The materials in relation to this Contest (whether or not published on the App), including the information, text, graphics, images, photographs, video, trade and service marks ("**Contents**") are protected by IP rights. The Board (and other third parties where applicable) own and control all rights, title and interest in the Contents.
- 9.9 This clause shall survive the termination or expiry of the Contest.

10. Indemnities

- 10.1 You shall indemnify and keep the Board, its agents and personnel indemnified against any and all losses, costs or damages incurred by the Board, its agents and personnel:
- (a) in respect of any claim against the Board, its agents and personnel for infringement or alleged infringement or violation of any IP in connection with the Contest, including losses incurred by the Board, its agents and personnel in connection with such a claim. In this respect, you warrant that any IP you used in connection with the Contest does not infringe any third party's IP rights or interests. You shall also give the Board prompt notice in writing of any claim of infringement of any such rights or interests made by any third party; and
 - (b) arising out of or in connection with any breach of these Terms, misrepresentation, act or omission on your part.
- 10.2 This clause shall survive the termination or expiry of the Contest.

11. Limitation of Liabilities

- 11.1 To the maximum extent permitted by law, in no event will the Board be liable to you for:
- (a) any circumstances beyond its control, including any Force Majeure Event(s), act or default by a third-party;
 - (b) any postponement or cancellation of the Contest;
 - (c) your failure to claim a prize for any reason;
 - (d) any loss, injury, claim or damage suffered directly or indirectly by you in connection with or as a result of your participation in the Contest or utilisation of the prizes, unless such loss, injury, claim or damage is solely and directly caused by the Board;
 - (e) any unavailability of the App or any website for this Contest due to mechanical, telecommunication, software, hardware and third-party vendor failures, exploitation or unauthorised access by third parties, updating, maintenance or construction.
- 11.2 "**Force Majeure Event**" shall mean an event which is beyond the reasonable control of the Board which affects and frustrates the implementation of the Contest without fault or negligence of the Board and the Board is unable to perform its obligations despite implementing reasonable efforts and shall include but is

not limited to acts of God, acts of foreign enemies, acts of civil or military authority, civil disturbance, war or threat of war, strikes, fires, epidemics or pandemics, and other catastrophes.

12. Disclaimer

12.1 Any services, materials or Contents provided by the Board in connection with the Contest, are made available to you on an “as is” and “as available” basis. This means that the Board is unable to promise that your use of such services, materials, or Contents will be uninterrupted, without delays, error-free or meet your expectations.

13. Governing Laws and Dispute Resolution

13.1 These Terms shall be governed by Singapore law and the participants agree to submit to the exclusive jurisdiction of the courts of Singapore.

14. Privacy Policy and Publicity

14.1 The Board may require the winner(s) to confirm certain personal details or other information for purposes of verification of identity (“**Personal Information**”) and compliance with these Terms. The Board reserves the right to award the prizes to another participant. For the purpose of verification of identity of the winner(s), the Board may ask the winner(s) for the last four characters of his/her NRIC.

14.2 Your personal information will be collected in the course of your participation in the Contest, including during the registration process and the taking of photos, videos or other recordings during the Contest. You agree that personal information submitted with an entry/registration and/or taken during the Contest may be collected, processed, stored and otherwise used by the Board and/or the Contest sponsors/partners for the purposes of promoting, conducting and administering the Contest, including any communications relating to the Contest. The Board may also use your personal information to send you updates relating to the Contest, and promotional materials from time to time. The information collected is subject to the Board’s privacy policy located at the official Central Provident Fund Board website (“**Privacy Policy**”).

14.3 By participating in the Contest, you agree and acknowledge that you have read and accepted the Board’s Privacy Policy.

14.4 This clause shall survive the termination or expiry of the Contest.

15. General Conditions

15.1 In the event of any inconsistency between these Terms and any marketing or promotional materials relating to the Contest, these Terms and all its subsequent variations, shall prevail.

15.2 The Board shall have the sole and absolute discretion, without prior notice to you, to:

- (a) vary/amend these Terms, by publishing the amended terms at the App. The amended terms shall take effect and bind you upon publication; and/or
- (b) suspend, postpone or discontinue the Contest at any time without incurring any liability to you.

- 15.3 You must comply with all instructions, directions and timelines that may be provided by the Board with respect to this Contest.
- 15.4 If you wish to publicly refer to the Board (including but not limited to use of the Board's name, logo or other identifying elements) in any public forum (including on any social media or your own promotional materials), you must obtain express written permission from the Board prior to making such reference or using such elements.
- 15.5 A person who is not a party to these Terms shall have no right under the Contracts (Rights of Third Parties) Act 2001 to enforce any of these Terms.
- 15.6 These Terms contain the entire and whole agreement between you and the Board relating to the Contest and supersede all prior written or oral commitments, representations, arrangements, understandings or agreements between you and the Board.
- 15.7 In the event any provision in these Terms is determined to be illegal, invalid or unenforceable, in whole or in part, such provision or part of it shall, to the extent it is illegal, invalid or unenforceable, be deemed not to form part of these Terms and the legality, validity and enforceability of the remainder of these Terms shall not be affected.

16. Contact Us

- 16.1 For any queries on the Contest, please email volunteer@cpf.gov.sg with your contact information.